Visit Connect Web App

2nd May 2023

Visit Connect Web app

Visit Connect is built as web application, no need to download or install.

It uses progressive web technology and is fast, hassle-free, accessible, secure.

Visit Connect can be used offline

Usage Modes

Visit Connect has 3 usage modes:

Set-up mode – configures and manages Visit Connect for the entire team.
Note: Visit Connect is always first shared in a set-up mode, with the main contact person, who is regarded as the Administrator.

Staff mode – personalized access which allows for lead capture and management.

Scan-only mode – generic access which only allows for lead capture.
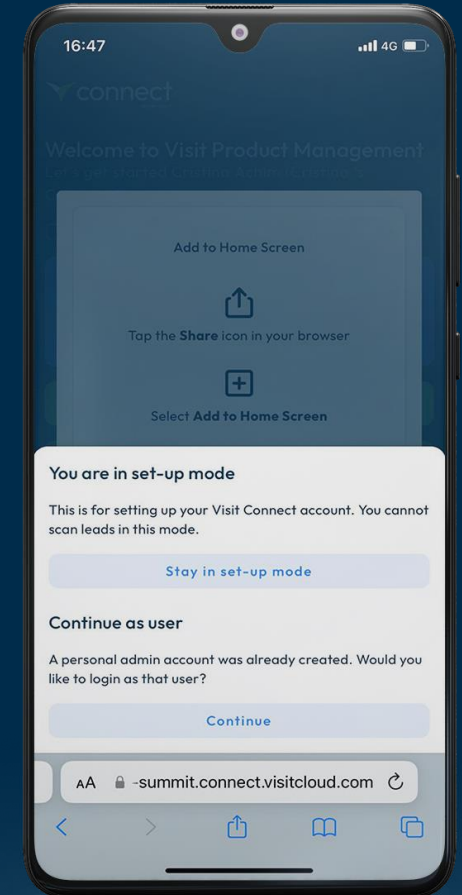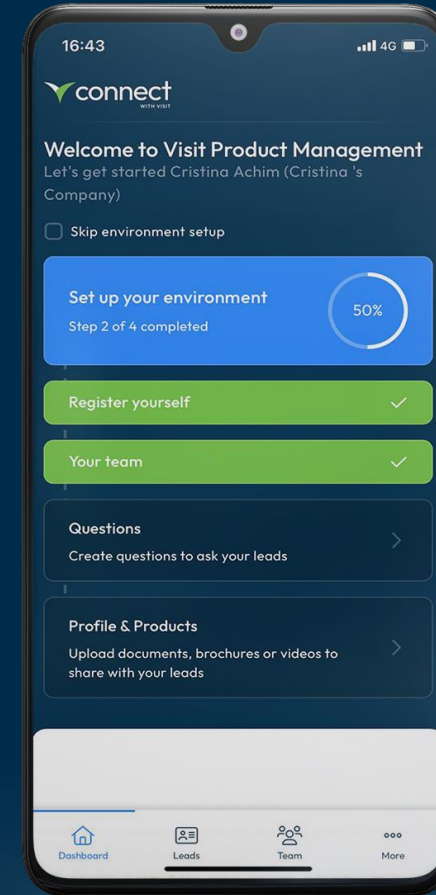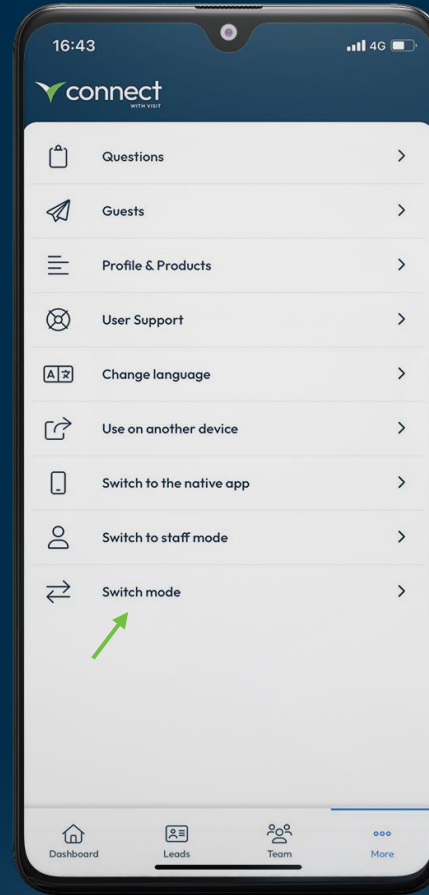
Team & Permissions

In Set-up mode an admin user can control team **permissions**

Permissions include:

- Admin permissions

- Allow team member to capture leads

- Allow members to view all leads collected by the team

- Allow export leads

Assigning scan licenses

Grant one, multiple, or unlimited scan licenses to all, individual, or multiple exhibitors, depending on event needs.

The number of licenses made available may influence costs.

Exhibitors can view the number of used and available licenses in their Visit Connect Set-up mode.

Visit Create:

Leads

Allows exhibitors to scan and manage leads.

☑ Automatically create scan licence for each exhibitor

☐ Unlimited activations — Max. activation count * 3

ⓘ Costs may be involved when enabling this feature

Licence

Code: a-crjkl-rwzul-weafn

☐ Unlimited activations — Max. activation count * 5

Close   Save
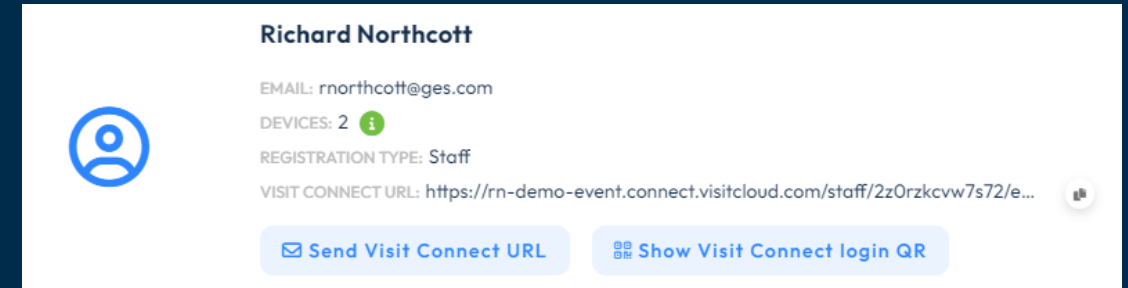
Visit Connect:

Search — Registered staff: 3 ⓘ Scan licences: 4 (unlimited)   Add staff   Actions

		Name	Email	Type	State	Attendance	Permissions
☐	👤	Indiana Jones		Staff	Registered	No show	
☐	👤	James Clarke		Staff	Registered	No show	
☐	👤	Molly White	mw@visit.com	Staff	Registered	No show	
		Jane	csas@ges.com				

Launching Visit Connect in **Staff mode**

1. Receive Visit Connect URL in confirmation email

2. Resend Visit Connect URL from Visit Connect
(admin permission required)

3. Show QR code on screen
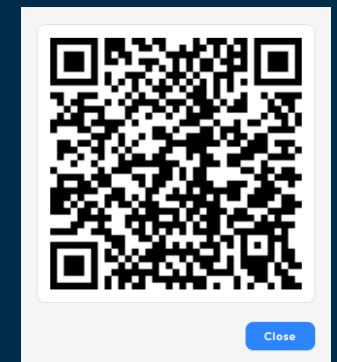(admin permission required)

Richard Northcott

EMAIL: rnorthcott@ges.com
DEVICES: 2
REGISTRATION TYPE: Staff
VISIT CONNECT URL: https://rn-demo-event.connect.visitcloud.com/staff/2z0rzkcvw7s72/e...

✉ Send Visit Connect URL   ⊞ Show Visit Connect login QR

Close

Launching Visit Connect in **Staff mode**

Two factor authentication (2FA) on initial launch only

Receive activation PIN via email / SMS

Capture email / SMS on registration form
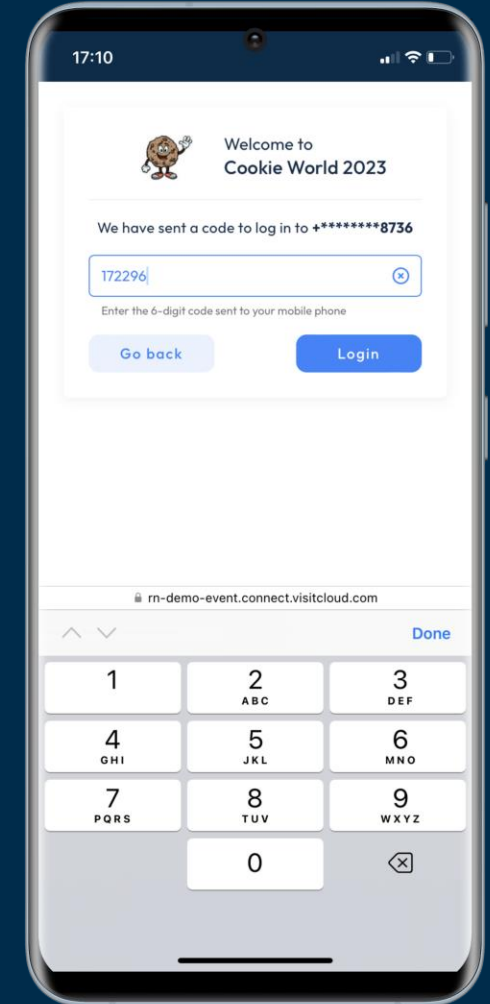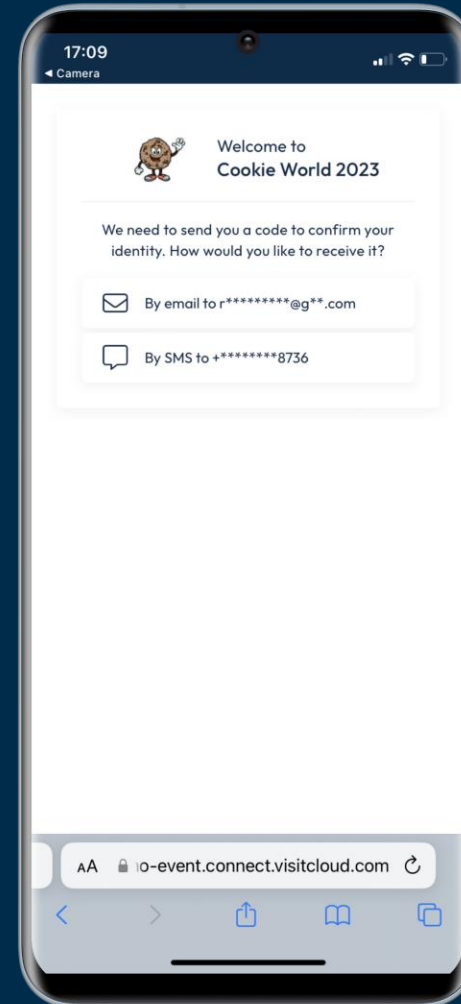
Displaying Digital badge in **Staff mode**

Digital badge can be used with / without printed badges

Badge content is dynamic
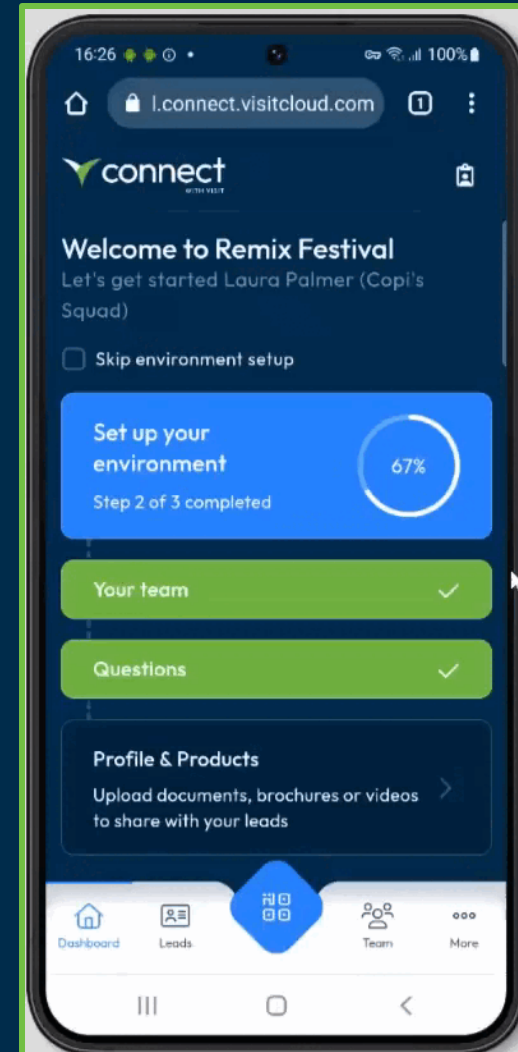
Scan Only mode

Launch Visit Connect in **Scan Only mode**

1. Display launch QR on desktop or mobile application (admin permission required)

2. Collect launch QR from Visit Connect support desk
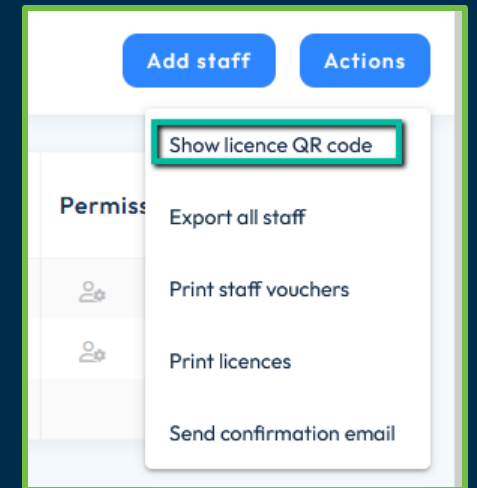
Important: every exhibitor has a unique launch QR code

Demo – Scan Only Mode

Add yourself to exhibitor **Marvelous Macarons** as Scan Only user

Add to Home Screen: iOS

Users are encouraged to add the web app to their home screen.

Add to Home Screen: iOS
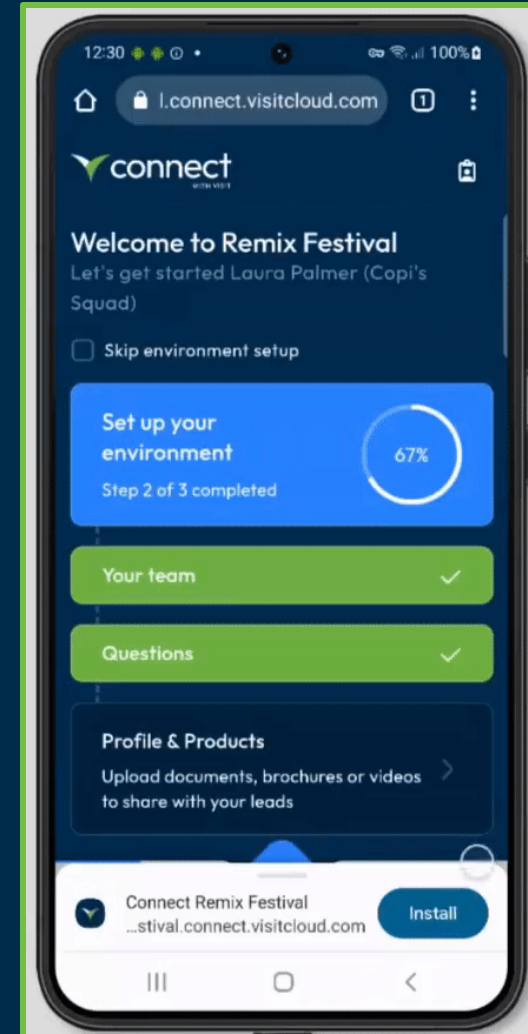
Users are encouraged to add the web app to their home screen.

Scan these visitors….

Lead Synchronization

Active License + Internet Connection

Leads get synced to the Visit Connect Portal

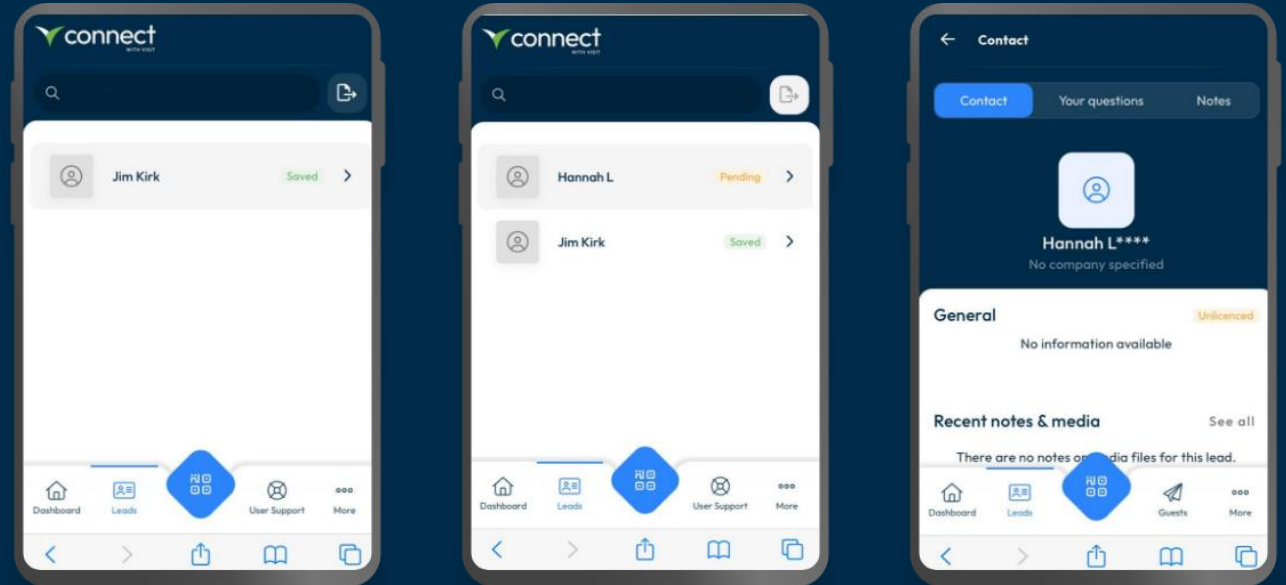**Active License + No Internet Connection**

Leads will be stored locally and synced when application will be running with active internet connection.

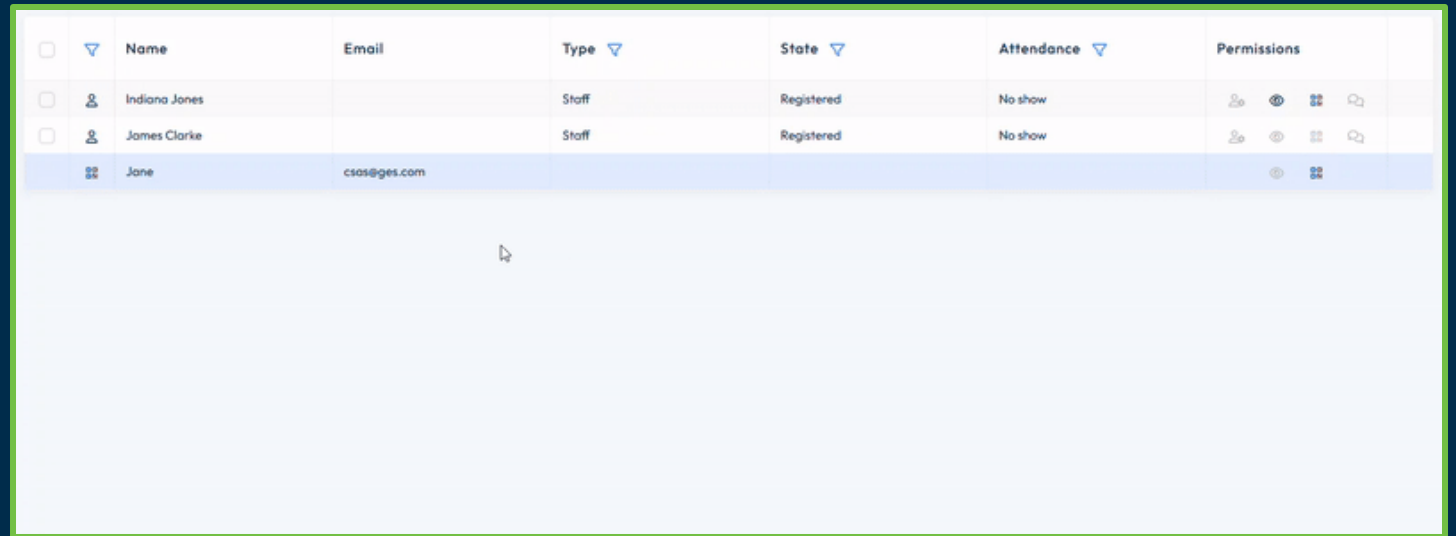**Internet Connection + No License**

Leads will be available once a license is obtained

Lead Export

Leads can be exported if the user has the export permission

Questions from Exhibitors
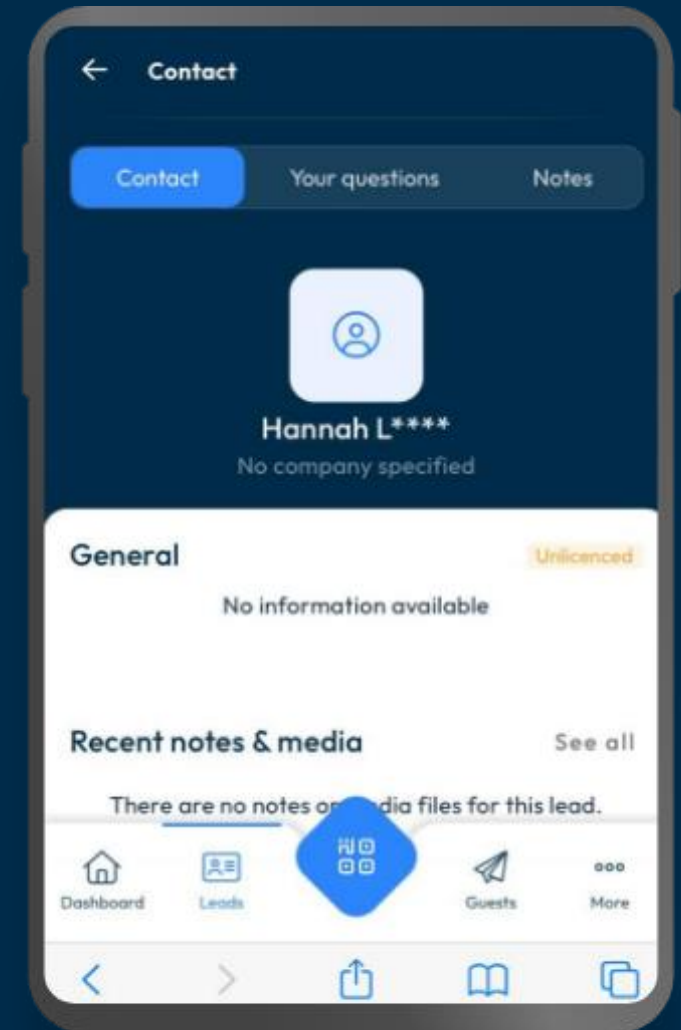
How to support your Visit Connect users at events

1. How can I get a license?

Visit Connect can be used without a license

Minimum information about lead is displayed
(no data connection required)

License can be obtained from event organizer or
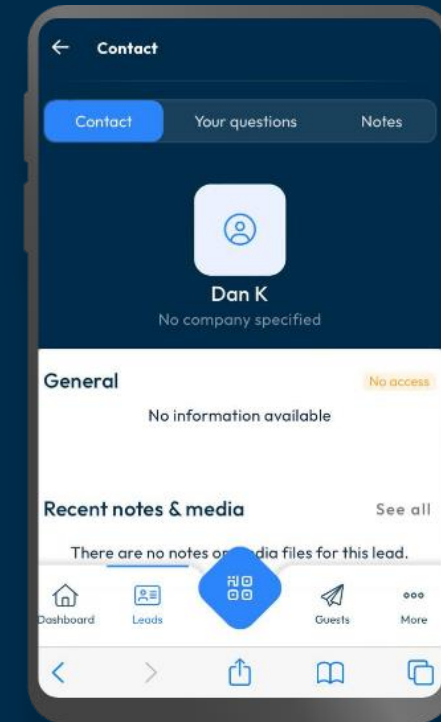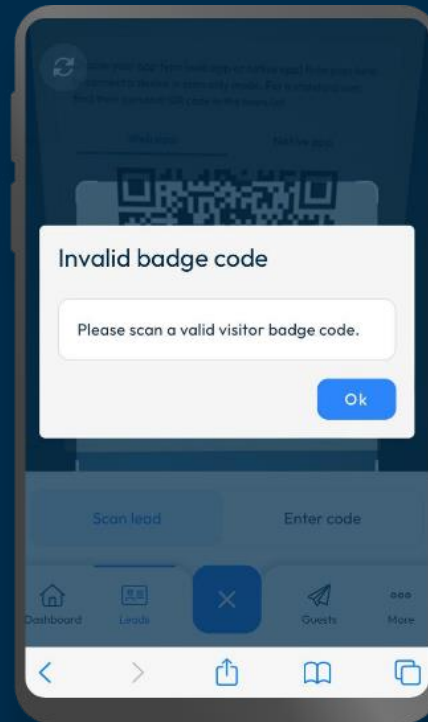Visit Connect online shop

2. Leads are not synchronizing

Ensure your user is scanning a **Visit badge** QR code

No access means the lead is from another event

The active event can be confirmed from the dashboard
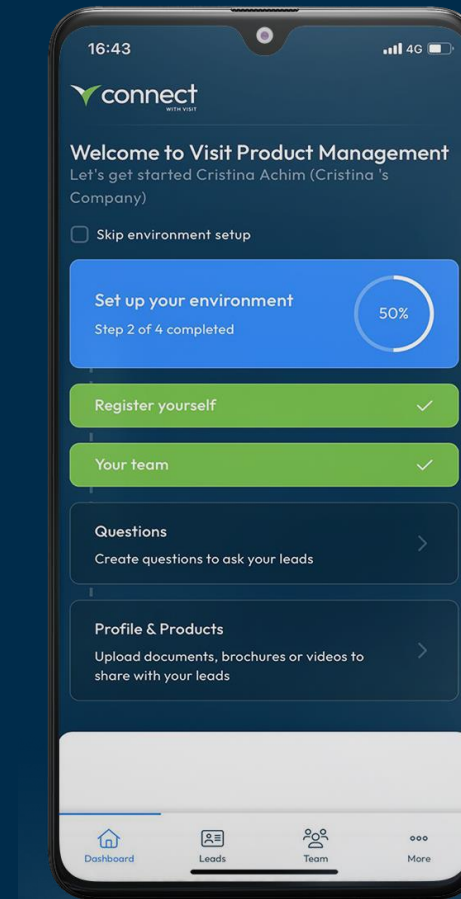
3. The Scan button is missing

Visit connect is in setup mode

Options:

- Open link for team member user

- Open using Scan Only QR

Summary

- How to access Visit Connect Web app

- Differences between **Setup**, **Staff** and **Scan Only** mode

- Adding to desktop for quick access

- Live demo as **Scan only** users

- Supporting exhibitors

More information
https://visitcloud.com/lead-capture

Thank you