

## Visit Connect Web App

2<sup>nd</sup> May 2023

## Visit Connect Web app

Visit Connect is built as web application, no need to download or install.

It uses progressive web technology and is fast, hasslefree, accessible, secure.

Visit Connect can be used offline



#### Usage Modes

Visit Connect has 3 usage modes:

Set-up mode – configures and manages Visit Connect for the entire team. Note: Visit Connect is always first shared in a set-up mode, with the main contact person, who is regarded as the Administrator.

Staff mode – personalized access which allows for lead capture and management.

Scan-only mode – generic access which only allows for lead capture.

( <sup>Δ</sup> ) Questions	> .	Welcome to Visit Product Management Let's get started Cristina Achim (Cristina 's	
Guests	>	Company) <ul> <li>Skip environment setup</li> </ul>	
Profile & Products	>		Add to Home Screen
(S) User Support	> .	Set up your environment Step 2 of 4 completed	Tap the <b>Share</b> icon in your browser
▲★ Change language	> .		
Use on another device	>	Register yourself 🗸	Select Add to Home Screen
Switch to the native app	>	Your team 🗸	You are in set-up mode
Switch to staff mode	>	Questions	This is for setting up your Visit Connect account. You cann scan leads in this mode.
∠ Switch mode	>	Create questions to ask your leads	Stay in set-up mode
1		Profile & Products	Continue as user
		Upload documents, brochures or videos to share with your leads	A personal admin account was already created. Would yo like to login as that user?
			Continue
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#### Team & Permissions

In Set-up mode an admin user can control team permissions

#### Permissions include:

- Admin permissions
- Allow team member to capture leads
- Allow members to view all leads collected by the team
- Allow export leads

User		
Name* Molly White Email * mw@visit.com Open registration form		
Permissions <ul> <li>Admin permissions</li> <li>Allow capture leads</li> <li>Show all leads</li> </ul>		
Allow export leads		
	Cancel	Save

## Assigning scan licenses

Grant one, multiple, or unlimited scan licenses to all, individual, or multiple exhibitors, depending on event needs.

The number of licenses made available may influence costs.

Exhibitors can view the number of used and available licenses in their Visit Connect Set-up mode.

#### Visit Create:

Leads		Licence			
Allows exhibitors to scan and	manage leads. can licence for each exhibitor	Code: a-crjkl-rwzul-weafn			
Unlimited activations	Max. activation count *	Unlimited activations	Max. activation count * 5	\$	
<ul> <li>Costs may be involved w</li> </ul>			Close	Save	

#### Visit Connect:

Q s	Q Search Registered staff: 3 (?) [Scan licences: 4 (unlimited)] Add staff Acti						tions				
0	V	Name	Email	Туре 🟹	State 🟹	Attendance $\nabla$	Permis	sions			
	8	Indiana Jones		Staff	Registered	No show	20	۲	00 01	21	
	8	James Clarke		Staff	Registered	No show	20	0	00	21	
	8	Molly White	mw@visit.com	Staff	Registered	No show	20	٢	88 911	21	
	00	Jane	csas@ges.com					٢	00 0N		



#### Launching Visit Connect in **Staff mode**

- 1. Receive Visit Connect URL in confirmation email
- 2. Resend Visit Connect URL from Visit Connect (admin permission required)
- 3. Show QR code on screen (admin permission required)





#### Launching Visit Connect in **Staff mode**

- Two factor authentication (2FA) on initial launch only
- Receive activation PIN via email / SMS
- Capture email / SMS on registration form

First Name *	
Last Name *	
E-Mail *	
Phone 1 *	
	e.g. +31 23 1234567



R. P.	Welcome to	
63	Cookie Wor	ld 2023
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Enter the 6-c	digit code sent to your mobile pl	none
Go ba	ck 🖉	Login
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## Displaying Digital badge in **Staff mode**

Digital badge can be used with / without printed badges

Badge content is dynamic

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Set up your environment Step 2 of 3 completed	67%
Your team	~ )
Questions	~
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Cashboard Leads	POP 000 Tearn More
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# Scan Only mode



#### Launch Visit Connect in Scan Only mode

- Display launch QR on desktop or mobile application (admin permission required)
- 2. Collect launch QR from Visit Connect support desk



Important: every exhibitor has a unique launch QR code



#### Demo – Scan Only Mode

#### Add yourself to exhibitor Marvelous Macarons as Scan Only user



ф,	Cookie World 20		Current organisation Demo Rich N	<ul> <li>Welcome back</li> <li>Richard Northcott</li> </ul>
Vis	itors Partners Orders	Email Overview Activities	Onsite Actions	
Q s	earch	$\mathcal{C}$ $\forall$	2 records ma	atch your search criteria
	Company 🔺	Contact Person \$	Partner Type 🗘 🗸 🗸	Email ¢
$\Box$	Marvellous Macarons	John Doe	Exhibitor	jdoe@ges.com
	Rich's Amazing Biscuits	Richard Northcott	Exhibitor	rnorthcott@ges.com



#### Add to Home Screen: iOS

Users are encouraged to add the web app to their home screen.





#### Add to Home Screen: iOS

Users are encouraged to add the web app to their home screen.



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1.connect.visitcloud.com
Welcome to Remix Festival Let's get started Laura Palmer (Copi's Squad)
Skip environment setup
Set up your environment Step 2 of 3 completed
Your team 🗸
Questions
Profile & Products Upload documents, brochures or videos to share with your leads
Connect Remix Festival Install

#### Scan these visitors....







## Lead Synchronization

#### Active License + Internet Connection

Leads get synced to the Visit Connect Portal

#### Active License + No Internet Connection

Leads will be stored locally and synced when application will be running with active internet connection.

#### Internet Connection + No License

Leads will be available once a license is obtained





## Lead Export

Leads can be exported if the user has the export permission

0	V	Name	Email	Туре 🗸	State 🖓	Attendance 🗸	Permi	ssions			
0	8	Indiana Jones		Stoff	Registered	No show	20	۲	82	21	
0	8	James Clarke		Staff	Registered	No show	20	۲	82	21	
	82	Jane	csos@ges.com					۲	88		
			4								



## **Questions from Exhibitors**

How to support your Visit Connect users at events

#### 1. How can I get a license?

- Visit Connect can be used without a license
- Minimum information about lead is displayed (no data connection required)
- License can be obtained from event organizer or Visit Connect online shop

Contact	Your questions	Notes
N	Bannah L****	
General	o company specified	Uniform
	information availabl	e
		See
Recent notes	s media	266
	a media notes or dia files f	
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#### 2. Leads are not synchronizing

Ensure your user is scanning a **Visit badge** QR code

**No access** means the lead is from another event

The active event can be confirmed from the dashboard





## Y

## 3. The Scan button is missing

Visit connect is in setup mode

#### Options:

- Open link for team member user
- Open using Scan Only QR

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Profile & I	cuments, brochur	es or videos	to >
Dashboard	्रिड Leads	QO Team	ooo More

#### Summary

- How to access Visit Connect Web app
- Differences between Setup, Staff and Scan Only mode
- Adding to desktop for quick access
- Live demo as **Scan only** users
- Supporting exhibitors

More information <u>https://visitcloud.com/lead-capture</u>





# Thank you