

Visit Connect Web App

2nd May 2023

Visit Connect Web app

Visit Connect is built as web application, no need to download or install.

It uses progressive web technology and is fast, hasslefree, accessible, secure.

Visit Connect can be used offline



Usage Modes

Visit Connect has 3 usage modes:

Set-up mode – configures and manages Visit Connect for the entire team. Note: Visit Connect is always first shared in a set-up mode, with the main contact person, who is regarded as the Administrator.

Staff mode – personalized access which allows for lead capture and management.

Scan-only mode – generic access which only allows for lead capture.

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(^Δ) Questions	> .	Welcome to Visit Product Management Let's get started Cristina Achim (Cristina 's	
🕢 Guests	>	Company) Skip environment setup	
Profile & Products	>		Add to Home Screen
🛞 User Support	> .	Set up your environment Step 2 of 4 completed	Tap the Share icon in your browser
A코 Change language	>		
Use on another device	>	Register yourself	Select Add to Home Screen
Switch to the native app	>	Your team 🗸	You are in set-up mode
Switch to staff mode	>	Questions	This is for setting up your Visit Connect account. You cannot scan leads in this mode.
→ Switch mode	>	Create questions to ask your leads	Stay in set-up mode
1		Profile & Products	Continue as user
		Upload documents, brochures or videos to share with your leads	A personal admin account was already created. Would yo like to login as that user?
			Continue
			AA 🔒 -summit.connect.visitcloud.com 🖒
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Team & Permissions

In Set-up mode an admin user can control team permissions

Permissions include:

- Admin permissions
- Allow team member to capture leads
- Allow members to view all leads collected by the team
- Allow export leads

User		
Name * Molly White Email * mw@visit.com		
Permissions Admin permissions Allow capture leads Show all leads		
Allow export leads		
	Cancel	Save

Assigning scan licenses

Grant one, multiple, or unlimited scan licenses to all, individual, or multiple exhibitors, depending on event needs.

The number of licenses made available may influence costs.

Exhibitors can view the number of used and available licenses in their Visit Connect Set-up mode.

Visit Create:

Leads		Licence				
Allows exhibitors to scan and	manage leads. can licence for each exhibitor	Code: a-crjkl-rwzul-weafn				
Unlimited activations	Max. activation count *	Unlimited activations	Max. activation count *	\$		
 Costs may be involved w 	hen enabling this feature		Close	Save		

Visit Connect:

Q S	Search Registered staff: 3 ⑦ Scan licences: 4 (unlimited)						Add staff Actions				ctions
	V	Name	Email	Туре 🟹	State 🗸	Attendance 🗸	Permis	ssions			
	8	Indiana Jones		Staff	Registered	No show	20	۲	00 01	2	
	8	James Clarke		Staff	Registered	No show	20	0	00	21	
	8	Molly White	mw@visit.com	Staff	Registered	No show	20	0	00 011	21	
	00 01	Jane	csas@ges.com					0	00 014		



Launching Visit Connect in **Staff mode**

- 1. Receive Visit Connect URL in confirmation email
- 2. Resend Visit Connect URL from Visit Connect (admin permission required)
- 3. Show QR code on screen (admin permission required)





Launching Visit Connect in **Staff mode**

- Two factor authentication (2FA) on initial launch only
- Receive activation PIN via email / SMS
- Capture email / SMS on registration form

First Name *	
Last Name *	
E-Mail *	
Phone 1 *	
	e.g. +31 23 1234567



	(O)	Welcome to	110007
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	We have sent o	a code to log in to t	********8736
	172296		\otimes
	Enter the 6-digit c	ode sent to your mobile p	ohone
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Displaying Digital badge in **Staff mode**

Digital badge can be used with / without printed badges

Badge content is dynamic

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▲ I.connect.visitcloud.com
Welcome to Remix Festival Let's get started Laura Palmer (Copi's Squad)
Skip environment setup
Set up your environment Step 2 of 3 completed
Your team 🗸
Questions 🗸
Profile & Products Upload documents, brochures or videos to share with your leads
Dashboard RE Leads
III O <



Scan Only mode



Launch Visit Connect in Scan Only mode

- Display launch QR on desktop or mobile application (admin permission required)
- 2. Collect launch QR from Visit Connect support desk



Important: every exhibitor has a unique launch QR code



Demo – Scan Only Mode

Add yourself to exhibitor Marvelous Macarons as Scan Only user



ф,	Cookie World 20		Current organisation Demo Rich N	 Welcome back Richard Northcott
Vis	itors Partners Orders	Email Overview Activities	Onsite Actions	
Q s	earch	\mathcal{C}	2 records ma	otch your search criteria
	Company 🔺	Contact Person \$	Partner Type 🗘 🗸 🗸	Email ¢
\Box	Marvellous Macarons	John Doe	Exhibitor	jdoe@ges.com
	Rich's Amazing Biscuits	Richard Northcott	Exhibitor	rnorthcott@ges.com



Add to Home Screen: iOS

Users are encouraged to add the web app to their home screen.





Add to Home Screen: iOS

Users are encouraged to add the web app to their home screen.



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▲ I.connect.visitcloud.com
Welcome to Remix Festival Let's get started Laura Palmer (Copi's Squad)
Skip environment setup
Set up your environment
Step 2 of 3 completed
Your team 🗸
Questions 🗸
Profile & Products
Upload documents, brochures or videos
to share with your leads
to share with your leads
Connect Remix Festival stival.connect.visitcloud.com
Connect Remix Festival stival.connect.visitcloud.com

Scan these visitors....







Lead Synchronization

Active License + Internet Connection

Leads get synced to the Visit Connect Portal

Active License + No Internet Connection

Leads will be stored locally and synced when application will be running with active internet connection.

Internet Connection + No License

Leads will be available once a license is obtained





Lead Export

Leads can be exported if the user has the export permission

Name	Email	Туре 🗸	State 🗸	Attendance 💎	Permi	sions		
Indiana Jones		Stoff	Registered	No show	20	۲	82	24
James Clarke		Stoff	Registered	No show	20	۲	82	Q1
Jane	csos@ges.com					۲	82	
	R							
	Indiana Jones James Clarke Jane	Indiana Jones James Clarke Jane coseges.com	Indiana Jones Shoff Shof	Indiana Jones Storff Registered James Clarke Storff Registered Jone csossges.com Image: Common Store Image: Common Store	Indiana Jones Staff Registered No show James Clarke Gasseiges.com No show	Indiana Jones Indiana Jones Stoff Registered No show So Jones Clorike Indiana Jones Stoff Registered No show So Jone cass@ges.com Indiana Jones Indiana Jones Indiana Jones No show So	Indiana Jones Indiana Jones Registered No show Indiana Jones Clorke Indiana Jones Stoff Registered No show Indiana Jone coss@ges.com Indiana Indiana Indiana Indiana	Indiana Jones Stoff Registered No show <



Questions from Exhibitors

How to support your Visit Connect users at events

1. How can I get a license?

- Visit Connect can be used without a license
- Minimum information about lead is displayed (no data connection required)
- License can be obtained from event organizer or Visit Connect online shop

Confider	Your questions	Notes
	Bannah L****	
General	company specified	Holese
No	information availabl	e
Recent notes &	media	See
Recent notes &	S media notes or dia files fi	See or this lead.
Recent notes & There are no r	anotes or dia files fi	See or this lead.

2. Leads are not synchronizing

Ensure your user is scanning a **Visit badge** QR code

No access means the lead is from another event

The active event can be confirmed from the dashboard





Y

3. The Scan button is missing

Visit connect is in setup mode

Options:

- Open link for team member user
- Open using Scan Only QR

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Vconne			
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Skip envir	onment setup		
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Register y	ourself		~
Your tean	1		~
Questions Create que	s stions to ask you	r leads	
Profile & I Upload doo share with	Products cuments, brochur your leads	es or videos †	to >
Dashboard	्रिड्ड Leads	200 Team	000 More

Summary

- How to access Visit Connect Web app
- Differences between Setup, Staff and Scan Only mode
- Adding to desktop for quick access
- Live demo as **Scan only** users
- Supporting exhibitors

More information <u>https://visitcloud.com/lead-capture</u>





Thank you